



# Ultimate Anti-Data Compromise Defense

**RECOVER INSTANTLY FROM ANY  
RANSOMWARE ATTACK or  
OPERATIONAL INCIDENTS**

June 2024



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## SECTION

# Challenges in Cybersecurity



# Challenges in Cybersecurity



## ECONOMIC DISADVANTAGE

The economics are on the side of the attacker.



## PRECISION MATTERS

Organizations must be right 100% of the time whereas attackers only need to succeed once.



## ADAPTIVE THREATS

Ransomware algorithms are continually evading existing security solutions.



## SOPHISTICATED ADVERSARIES

Ransomware gangs are outpacing IT security teams.



## EVOLUTION OF TACTICS

The latest wave of attacks operate without traditional malware. Examples:

- LOLBINs
- Volt / Flax Typhoon

This evolution makes detection more challenging than ever.

**Sources:**

Volt Typhoon targets US critical infrastructure with living-off-the-land techniques | Microsoft Security Blog

# Playing by the rules – You always lose

- • Blanket zero trust / lock down is the only solution
    - You will have no functional business
  - Malware engines will never stop every attack
    - Every product has multiple engines and still miss hidden vectors and patterns
  - Human's will always be a constant
    - Errors will always be a constant
  - Budgets and belief will constrain your capability
- When an attack has evaded your security boundaries
- You don't have anymore mallets
  - You will get budget to rebuild
  - You will deploy the same again, but more restrictive



# Ransomware Infection Challenges

Why it takes weeks to recover from an attack with competing solutions

## INFECTION AND DAMAGE

### BACKUP SYSTEMS:

- Backup data gets damaged
- Incomplete backups

### WORKSTATIONS AND SERVERS:

- 1000's of devices infected
- Security software disabled
- Applications stop working
- User data gets encrypted

## DIFFICULT RECOVERY

### DATA CANNOT BE RESTORED ON INFECTED DEVICES:

- Servers and workstations need reimaging
- Email and apps need to be reconfigured
- Clean devices need to be moved to an isolated network

## RECOVERY CHALLENGES

### LIMITED # DEVICES CAN BE RESTORED CONCURRENTLY:

- Limited IT staff
- Limited network capacity
- Limited backup and storage I/O

### FINANCE:

- Unbudgeted Costs for:
  - Incident Response Resources
  - Infrastructure
- Revenue and Reputation losses

# Case Study



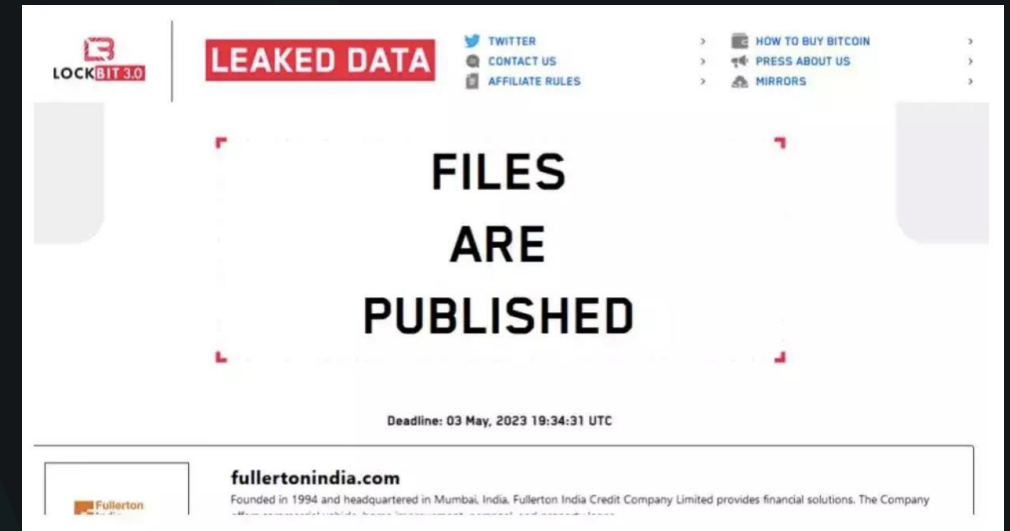
**LockBit 3.0 Encrypted and Stole Data**



**600GB** - PII, Banking, RTGS, NEFT, etc.



**Ransom** - Rs. 24 crore



### Fullerton India

- April 2023 Fullerton India, a NBFC, was targeted by a ransomware attack. Fullerton India refused to pay the ransom, and the attackers released over 600 GB of data from Fullerton India onto the dark web. The data included customer information, financial data and intellectual property. The attack had a significant impact on Fullerton India, and the company took over 3 months to recover.

Sources:  
<https://ciso.economicstimes.indiatimes.com/news/data-breaches/breaking-over-600-gb-of-fullerton-indias-data-published-on-dark-web/100057322>

# Case Study



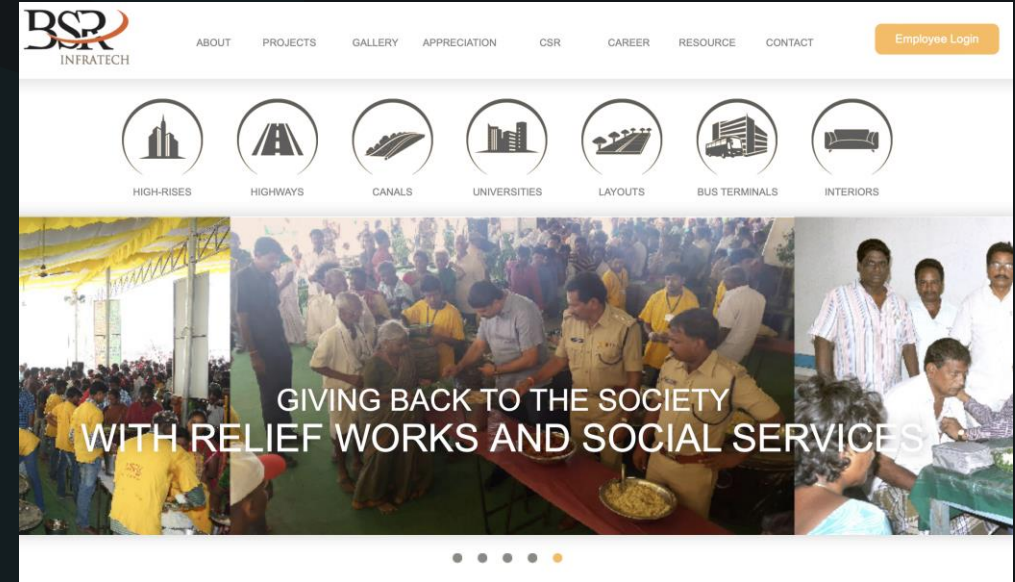
## Encrypted and Stole Data



PII, Business, Customer Data



**Ransom** – Rs 66.70 lakh



### **BSR INFRA TECH INDIA LTD.**

A firm located in Yelahanka offering construction services, were hacked on Feb 27, 2024. The incident came to light on March 28 after a police complaint was filed on behalf of BSR Infratech. The hacker gained access to details of employees, clients, customers, business details and others. The data files were then encrypted. Servers were still down in April as data was still being copied.

Sources:  
<https://www.deccanherald.com/india/karnataka/bengaluru/ransomware-attack-hits-b-luru-firm-criminals-demand-80-000-2958894>

# Case Study



LockBit, Himalaya, Blackbyte, CLOP, 8Base, etc.



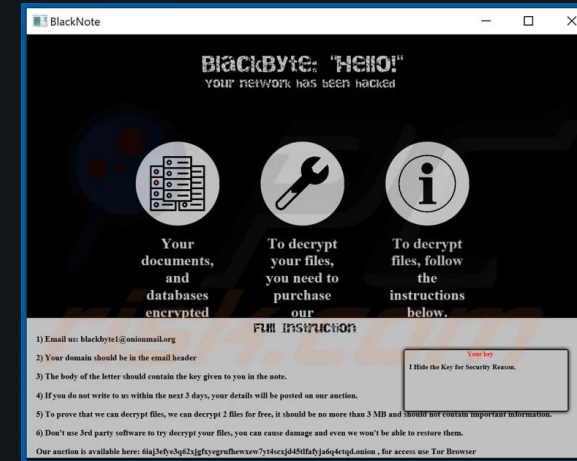
Ransom payment is only one penalty – ransomware disruption creates business instability.



Non-regulated sectors lack stringent disclosure laws. Consumers are vulnerable to breaches without adequate notifications.

### MULTI-INDUSTRY

India is a growth target for ransomware



#### 2024 - EVERY INDUSTRY IS A RANSOMWARE TARGET

- **Polycab India** – Wire and cable manufacturing – March
- **Motilal Oswal** – Brokerage – February
- **BIRA 91** – Craft beer – March
- In 2023, median ransom demands increased from ₹5.42 Crore to ₹5.79 Crore (up 3%) but median payouts decreased from ₹2.91 to ₹1.98 Crore (down 32%).
- Around 44 per cent of impacted computers were encrypted in attacks against Indian victims, with 34 per cent of attacks involving data theft in addition to encryption.

Sources:

<https://regtechtimes.com/ransomware-attacks-2024/>

<https://economictimes.indiatimes.com/tech/technology/manufacturing-sector-worst-hit-by-ransomware-in-india-palo-alto-networks-report/articleshow/108795601.cms?from=mdr>

[https://www.business-standard.com/industry/news/64-firms-report-ransomware-attacks-in-india-65-opt-to-pay-ransom-report-124051400881\\_1.html](https://www.business-standard.com/industry/news/64-firms-report-ransomware-attacks-in-india-65-opt-to-pay-ransom-report-124051400881_1.html)





**WHY**

# NeuShield



# NeuShield Overview

- Multi-layered endpoint solution with SaaS management
- Recovers from undetectable attacks
- Removes all known, unknown, and zero-day malware
- Rapidly restores the entire environment

## WHATS UNIQUE



**INDUSTRY'S BEST  
RTO & TCO**



**RESTORES WITHOUT A  
BACKUP**



**REPAIRS WITHOUT  
DETECTION**





## SECURITY

Not catching threats fast enough

Missing threats (0-day, LOLBINS, Safe Mode...)



Security vendors adding limited backup features to plug security gaps



Protection that doesn't require detection

Hardened data protection

Instant recovery



## BACKUP & RESTORE

Backups get damaged by ransomware

Slow bare-metal rebuild and data restore



Backup vendors adding limited security features to plug gaps in backup & restore

# Who is NeuShield?

FOUNDED  
2017

HEADQUARTERS  
SILICON VALLEY

COMPANY FOCUS  
RANSOMWARE PROTECTION



**Yuen Pin Yeap**  
CEO, CO-FOUNDER

- 30+ years industry experience
- Created foundation of Symantec Endpoint Protection
- 16 patents



**Elisha Riedlinger**  
COO

- 20+ years in Product Management
- Managed industry leading FireEye/Mandiant endpoint solution
- Launched Symantec's flagship endpoint product



**Fei (Philip) Qi**  
CTO & ARCHITECT, CO-FOUNDER

- 20+ years' experience in cybersecurity engineering and architecture
- Architect of Websense / Forcepoint endpoint products
- Created Symantec Network Access Control



# NeuShield Value



## COMPREHENSIVE RECOVERY

- Rapid recovery of entire environment in minutes
- Addresses limitations imposed by rollback and Shadow Copy



## EXFILTRATION PROTECTION

- Prevent key data from leaving the corporation



## DETECTION & PROTECTION

- Actionable early warning of ransomware
- Prevent malware from damaging or encrypting data



## COST SAVINGS

- Reduce TCO for backups and incident response
- Fastest time to value

# Layers of Protection



**FILE PROTECTION**



**OS RESTORE**



**DATABASE EXFILTRATION  
PROTECTION**



**DEVICE HARDENING &  
PROTECTION**

# Mirror Shielding™

Instant Data Recovery & File Protection



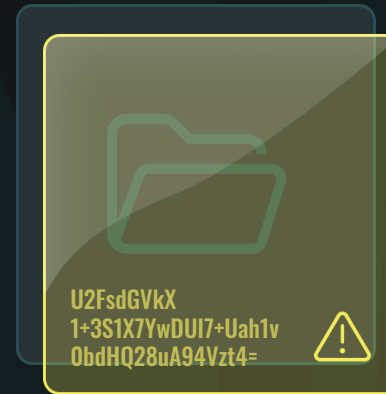
## ALL DATA

All files on disk and cloud storage



## NEUSHIELD DATA SENTINEL OVERLAY

NeuShield adds an impenetrable protective overlay



## RANSOMWARE ENCRYPTS FILES

Encryption is contained to the protective overlay, actual files are never modified



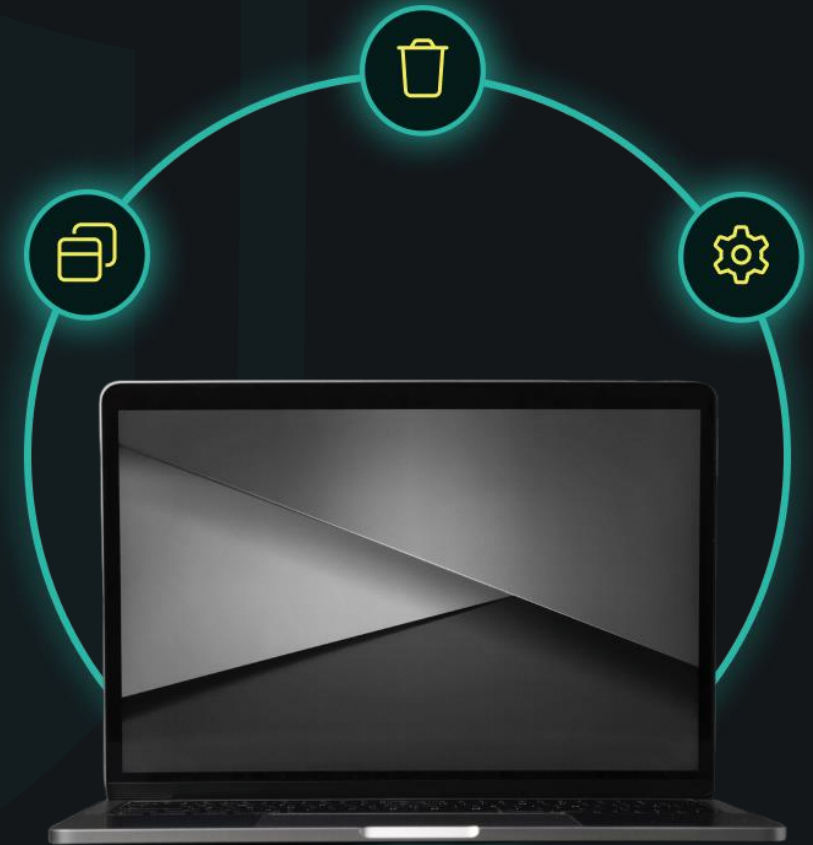
## NEUSHIELD WIPES OVERLAY CLEAN

Original unmodified files are instantly exposed

# One-Click Restore™

## Operating System Recovery

- ✓ Restores entire operating system within minutes
  - User accounts, drivers, services, tasks, registry keys
  - Applications including desktop & browser settings
- ✓ Removes fully undetectable (FUD) malware
- ✓ Works offline and when backups fail





# Database Guardian

## Database Encryption and Exfiltration Prevention

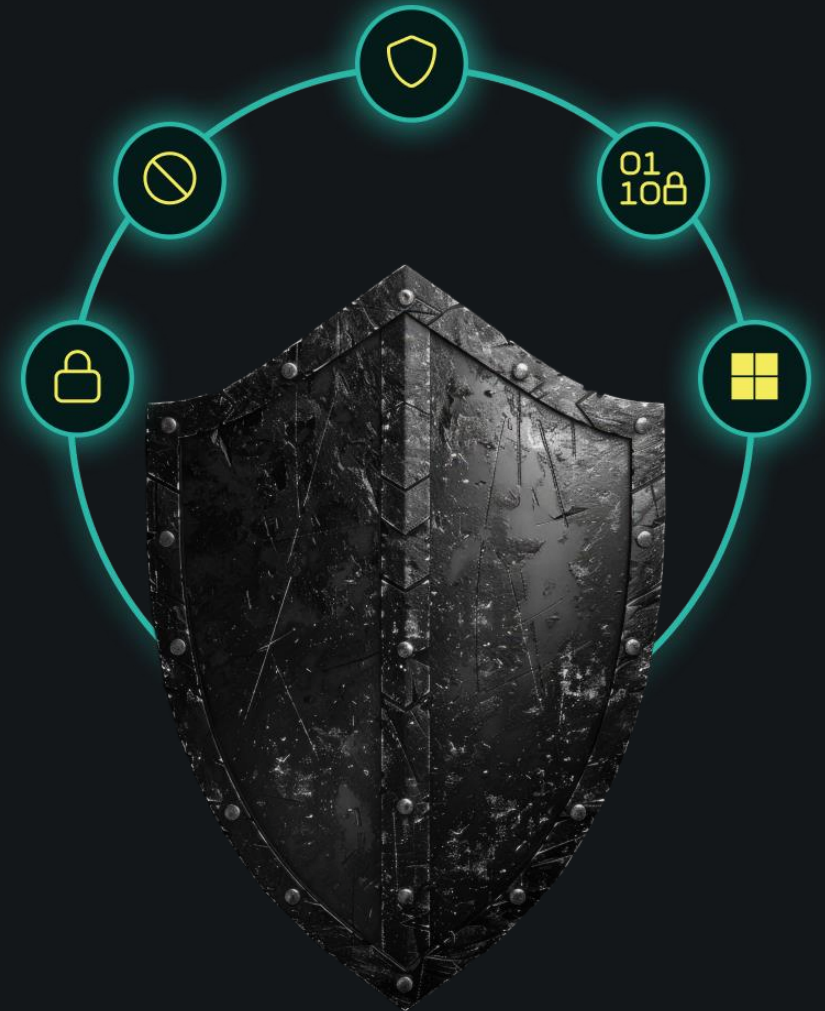
- ✓ Recovers the database server to a fully operational state
  - No need to rebuild the database from scratch after a ransomware attack
- ✓ Prevent database from being encrypted
  - Ensures only database processes can modify database files
  - Covers database instances, data, transaction logs, indexes, binary files and configuration
- ✓ Hides database files from non-database processes
  - Prevents remote and local attackers from stealing the data



# Device Hardening & Protection

## Boot, Disk Wipe and Safe Mode

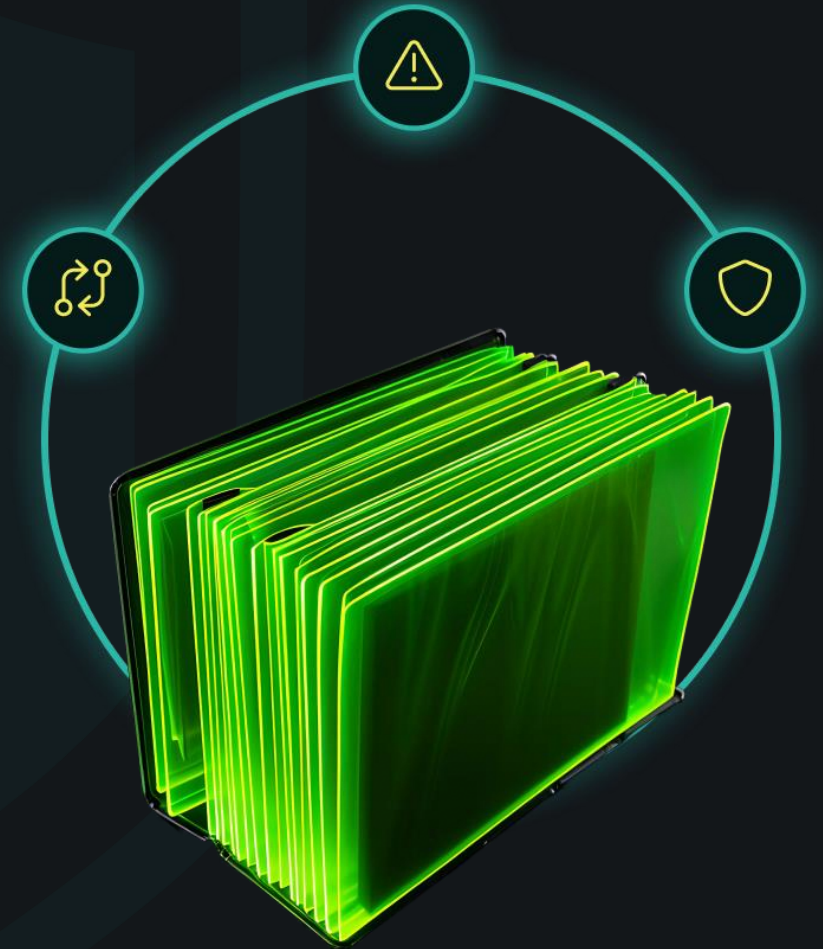
- ✓ Locks boot record / sector from changes
  - Stops malware from taking over the boot process
- ✓ Prevents writing to disk using raw / direct disk access
  - Stops wiperware from damaging data on disk
- ✓ Uniquely protects data in Safe Mode
- ✓ System Lockdown prevents re-encryption of data
- ✓ Signed & certified by Microsoft



# Data-Driven Detection

Protects Files from Malicious Changes

- ✓ **Compares before and after data has changed**
  - Checks if content has changed from a known to an unknown structure
  - Our unique Mirror Shielding™ makes it easy to compare versions
- ✓ **Provides early warning and alerts administrator and user**
  - Allows administrators to act before other machines are encrypted
- ✓ **Doesn't rely on baselining, learning, or chasing signatures**
  - Doesn't scan for malware processes or infections
  - Works when other solutions fail to detect zero-day threats



# Administration

## EASY MANAGEMENT



### SAAS WEB CONSOLE

Available anywhere, anytime



### STREAMLINED UX

Simple deployment, quick configuration

## ENTERPRISE FEATURES



### MULTI-ORG

Manage organizations separately



### REMOTE RECOVERY

Easily recover remote offices and workers



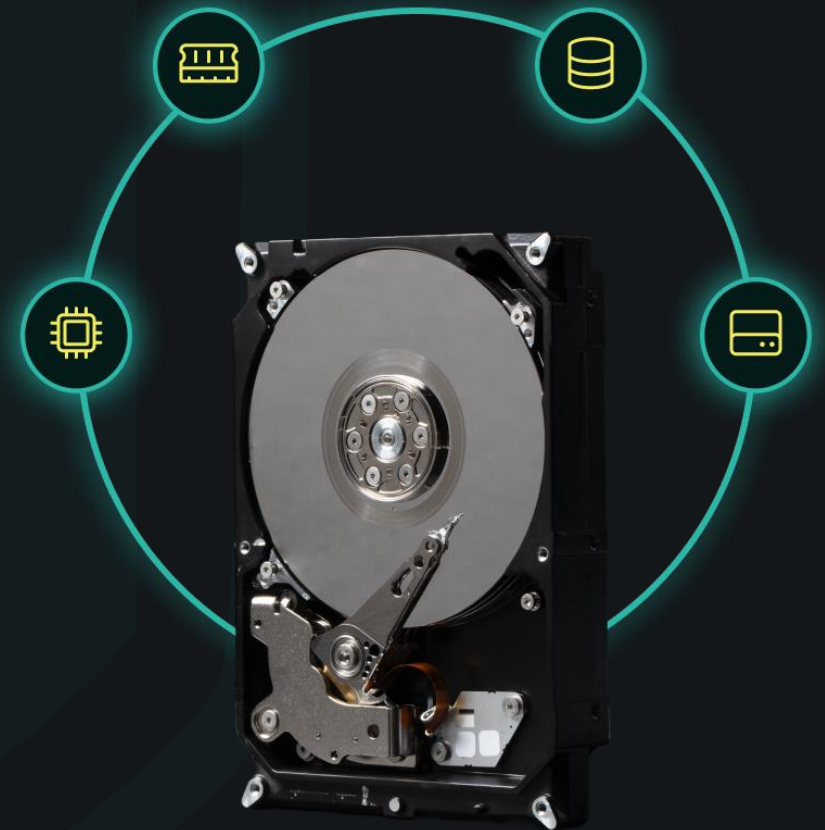
# Cost Savings

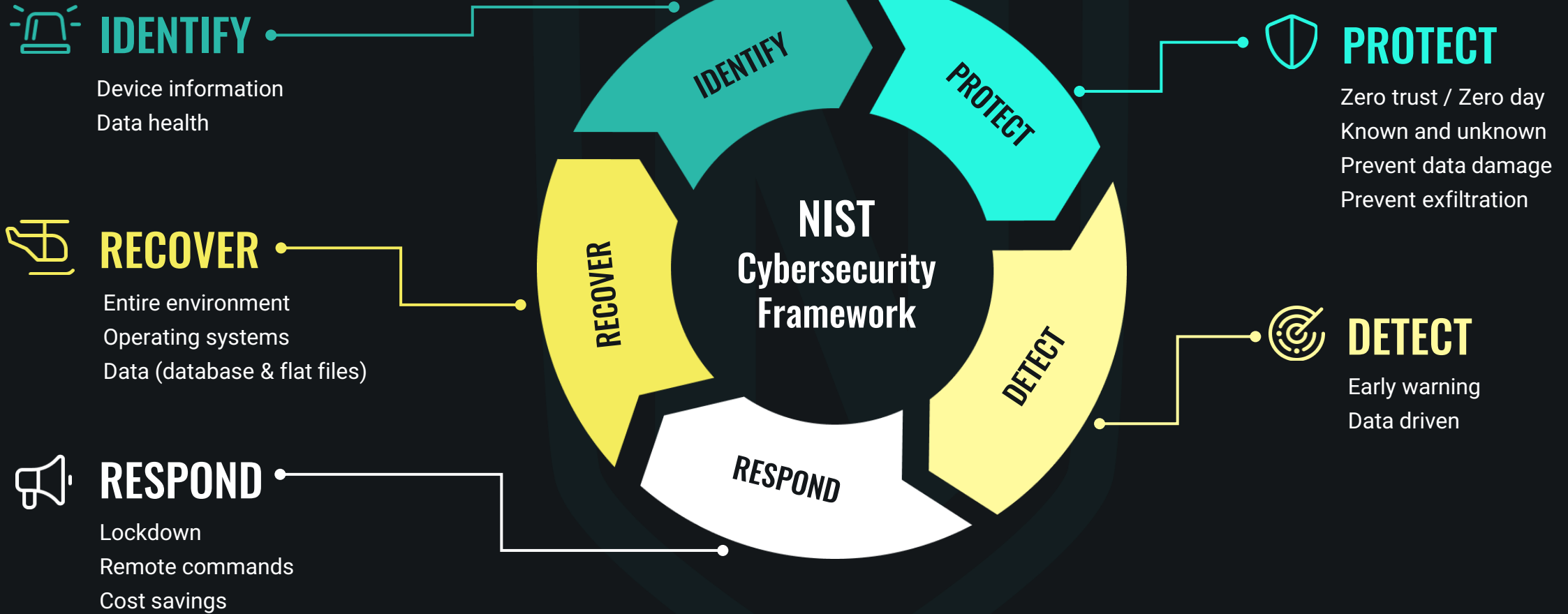
- ✓ Rapid ransomware recovery, hours vs. weeks
- ✓ Up to **6x** faster helpdesk / incident response times  
Bad patches, incorrect config, locked device, unwanted apps
- ✓ Over **50%** reduction in 3-2-1 storage



# Footprint

- ✓ **CPU** – negligible, less than 0.1%
- ✓ **Memory** – tiny, around 25 MBs
- ✓ **I/O** – virtually no additional disk activity, just writing to a different location
- ✓ **Disk Space** – 10% (on average)





# Summary

- ✓ Quickest ransomware recovery on the market
- ✓ Protects critical information from being stolen
- ✓ Works when other solutions fail
- ✓ Saves money and resources
- ✓ Patented and proven technology







**Thank you!**

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